

Online Payments Terms & Conditions



This online payment system is provided by Rossall School and Worldpay.

About Us

Rossall School is a top UK Independent School for boys and girls aged between 2 to 18, and have been providing an excellent education since 1844. We are located on the picturesque coastland of North West England in Fleetwood, Lancashire. Our charity number is 526685.

We provide a wide ranging choice of curriculum underpinned by a commitment to academic excellence for both day and boarding students. We also host various events throughout the School to include but not exclusive to OR Weekends, Trips, Plays and Extracurricular activities. The country of domicile for Rossall School is the United Kingdom.

Address: Rossall School, Broadway, Fleetwood, FY7 8JW. Tel: +44 (0)1253 774201 Email: k.allen@rossall.org.uk

Privacy Policy & Cookies

The Website may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Website, and understanding how visitors use the Website. Cookies can also help customize the Website for visitors. Personal information cannot be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Rossall School Website/Parent Portal

You are permitted to use our website and parent portal for your own purposes and to print and download material from these websites provided that you do not modify any content without our consent. Material on these websites must not be republished online or offline without our permission. The copyright and other intellectual property rights in all material on this Website are owned by us and must not be reproduced without our prior consent.

Visitor Conduct

With the exception of personally identifiable information, the use of which is covered under our Privacy Policy, material you send or post to these websites shall be considered non-proprietary and not confidential. Unless you advise to the contrary we will be free to copy, disclose, distribute, incorporate and otherwise use such material for any and all purposes.

Site Uptime

We take all reasonable steps to ensure that these Websites are available 24 hours every day, 365 days per year. However, websites do sometimes encounter downtime due to server and other technical issues. Therefore we will not be liable if either/both of these websites are unavailable at any time. Links to forms may only be available to a specified period of time due to deadlines and booking restraints.

Links to and from other websites

Any links to third party websites located on these websites are provided for convenience only. We have not reviewed each third party website and have no responsibility for such third party websites or their content.

If you would like to link to either of these websites please contact Rossall School directly as prior consent and activation is required.

Exclusion of Liability

We take all reasonable steps to ensure that the information on these websites is correct. However, we do not guarantee the correctness or completeness of material on these websites. Neither we nor any other party (whether or not involved in producing, maintaining or delivering these websites), shall be liable or responsible for any kind of loss or damage that may result to you or a third party as a result of your or their use of our websites. This exclusion shall include servicing or repair costs and, without limitation, any other direct, indirect or consequential loss.

Email newsletter

Rossall School operates an automatic opt in policy to our email newsletter, for Parents, Students, Staff and Agents. If you sign up to our newsletter or our mailing list we may use your email address to send you information about events and services.

You can opt out of our newsletter/ mailing list at any point and you can ask for personal data to stop being recorded at any time.

Disclosure of personal data

Rossall School will be entitled to share your information, with Rossall Foundation and The Old Rossallian club, as well as with our service providers. We will also share your information where we are required by law; or if we believe action is necessary for the prevention of fraud; or cyber-crime; or to protect the website; or to protect the rights or personal safety of individuals.

If you are concerned about your data, you have the right, subject to the payment of a small fee to request access to personal data which we may hold or process about you.

The information you provide when completing the booking form is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998. Every effort has been made to ensure that the form to email submission process is safe and secure but we advise users using such form to email processes that they do so at their own risk.

Security

All payment details which are entered through this payment gateway are encrypted. The site is safe and secure with payments being processed in line with PCI DSS compliance.

Rossall School shall not be liable for any failure by the user of this online payment system to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the Online Payment process or in respect of any omission to provide accurate information in the course of the Online Payment process.

Fees and Payment

All fees and charges will be in GBP (UK pound Sterling).

School Fees & Extras Invoice – It is the bill payer's responsibility to ensure that the school invoice is paid in full before the first day of each term. The invoice will be sent prior to the end of the previous term to allow time to review the charges and make the payment, by one of our approved payment methods, which includes via the Parent Portal website.

Extra-curricular activities – These can be music lessons, school trips, educational visits and after school clubs, and are payable on request if they are not already included in the termly school invoice. Payment will be requested at the time of booking or via the payment schedule provided with the booking form.

Events and Holiday clubs – Payment is due at the time of booking, unless otherwise agreed in advance with the event co-ordinator.

While Rossall School tries to ensure the information contained within the online payment facility is accurate at the time it is published, we do not warrant that this is the case. If there is an error in such information, Rossall School's Bursary will notify the payer promptly upon becoming aware of the error.

Your payment will normally reach the Rossall School account to which you are making a payment within three working days. If the card supplier declines payment then Rossall School is under no obligation to bring this fact to your attention. You should check with your bank or credit/debit card supplier that the payment has been deducted from your account.

Every effort is made to keep the online payment facility up and running smoothly. However, Rossall School takes no responsibility for and will not be liable for the online payment facility being temporarily unavailable due to technical issues beyond our control.

In no event will Rossall School be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from your use of the online payment facility.

Overpayments and Refunds

School Fees & Extras Invoice – Payment made for the School fees and Extras will be applied to the Student's school account in accordance with the details submitted. In the event that an overpayment is made against the total due amount, the credit balance arising will be offset against the next term's Fees. In the event the student leaves, and gives the required notice, any overpayments or deposits will be refunded. The refund will be made upon receipt of the relevant and completed Refund Request form. Any items from the RosShop that are placed on account and subsequently refunded will be credited to the Student's School account in accordance with their terms and conditions ([RosShop returns and Refund Policy](#)) and therefore would not be considered due for payment.

Extra-curricular activities – Music Lessons require a half term's notice in writing to cancel and therefore the maximum refund would be half a term if paid in advance. School trips and educational visits are non-refundable unless stated on the booking form.

Events and Holiday clubs – Bookings for events and holiday clubs can be cancelled up to 7 days prior to the event for a full refund, unless otherwise stated at the time of booking. Any cancellations after this time are non-refundable.

Refunds will be made within 14 days of the cancellation except at peak times when this may take longer.

Refunds, if applicable, will only be made to the debit/credit card used for the original transaction as per Bank's card rules.

Currency Conversion Costs, Bank Charges etc.

All payments made through our online payment facility must be made in GBP (UK Pounds Sterling). Any currency conversion costs or other charges in making the payment or in processing a refund shall be borne by the Student or the third party making payments and shall not be deductible from the amounts due to Rossall School.

Applicable Law

These Terms and Conditions are governed by and to be construed in accordance with English Law. Any disputes shall be subject to the exclusive jurisdiction of the English courts.